

ACE EDI INVOICE EXCEPTION GUIDE

ANY DATA PROVIDED BELOW IS FOR EXAMPLE PURPOSES ONLY. PLEASE REMEMBER TO USE LIVE PRODUCTION DATA WHEN TRANSMITTING YOUR INVOICES

#302- INVALID/CANCELED STORE NUMBER SENT

Verify qualifier. For DropShip invoices, the qualifier is **SN** with a valid store number up to 5 digits. For warehouse invoices, the qualifier is **DC** with the 13 digit warehouse number, made up of the 9 digit duns plus the four digit warehouse code.

Example 1: FOR A RETAILER (STORE)

N1\ST\VISION ACE HARDWARE~
N3\225 E OAK TREET~
N4\WAUCHULA\FL\33873\SN\14536~
(You do not need an alpha code after the store number)

Example 2: FOR A WAREHOUSE (RSC)

N1\ST\DALLAS RSC~
N3\2257 COMMERCE DRIVE
N4\ARLINGTON\TX\76011\DC\0069283110002

#004-INVOICE NUMBER ALREADY EXISTS

Do not retransmit invoice. This invoice is already in our system.

#013-EXTENDED COST

Line items do not add up to TDS (total dollar amount sent). Total amount should include any allowances or charges sent in the SAC segment.

Example 1: Without an allowance or charge (SAC segment)

IT1~4~EA~6.83~Uk~211111163168.
PID~F~FLAV-R-WAVE S.S. GPB 14.5.
IT1~1~EA~1.60~UK~211111163328.
PID~F~DOOR HANDLE GPB.
IT1~1~EA~3.25~UK~211111163441.
PID~F~IGNITER ELECTRONIC GPB LINEAR.
IT1~1~EA~15.00~UK~211111151516.
PID~F~FREIGHT CHARGE.
TDS~4717. (Total of invoice)

Example 2: With a charge (SAC segment)

IT1~4~EA~6.83~Uk~211111163168.
PID~F~FLAV-R-WAVE S.S. GPB 14.5.
IT1~1~EA~1.60~UK~211111163328.
PID~F~DOOR HANDLE GPB.
IT1~1~EA~3.25~UK~211111163441.
PID~F~IGNITER ELECTRONIC GPB LINEAR.
TDS~4717. (Total of invoice)
SAC~C~*FC*ZZ~1500*****FREIGHT CHARGE~

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#049-PO NOT FOUND

Verify qualifier, SN for DropShip and DC for Warehouse

- Example 1; (DC) N1→ST→Ace Hardware - Loxley, Alabama (X)?
N3→29891 Highway 59 N?
N4→Loxley→AL→36551→→**DC→0069283110054**
(Qualifier is **DC** with the 13 digit warehouse number, made up of the 9 digit duns plus the four digit warehouse code)
- Example 2: (SN) N1→ST→ACTON ACE HARDWARE.
N3→210 MAIN STREET→978.263.7862.
N4→ACTON→MA→01720→→**SN→4721**.
(Qualifier is **SN** with a valid store number up to 5 digits)

#055-INVOICE ITEM NOT VALID FOR PO

Warehouse invoice lines must match exactly to the Ace PO, including any dashes or spaces on the item reference number. Verify that the original PO is updated with any substitutions before retransmitting. Please note that all three identifiers are sent on an Ace PO and that it is required to send all three identifiers back on invoice.

- Example 1:
- BIG→20110429→765962652→20110421→**B7SPD?**
N1→ST→ACE HARDWARE RSC?
N3→29891 STATE HIGHWAY 59→.?
N4→LOXLEY→AL→365513129→→**DC→0069283110054?**
IT1→1→60→CN→16→→UK→84267500547→in→5487285→VN→38825?
PID→F→→→STEELINX #33 X 10/16→ROD CHAIR (100/CN)?
DS→90000?

The screenshot shows the SAP 'Domestic PO B7SPD Created by Batch User for Purchasing' window. The 'Item' tab is selected, showing details for item '[1] 5487285 . CHAIR ROD 33 X 10/16'. The 'Vendor' field is '38825 BLUELINX' and the 'Loc. date' is '04/20/2011'. The 'Material Data' section shows 'Mdse category' as 'DUM1000', 'Vendor art. no.' as '38825', 'Revision Level' as '1', and 'EAN/UPC' as '842675005474'. The 'Vendor Batch' field is empty, and the 'InfoUpdate' checkbox is checked. Arrows from the example text point to these fields: B7SPD to the PO number, 38825 BLUELINX to the Vendor, 84267500547 to the EAN/UPC, and 5487285 to the Vendor art. no.

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#030-LOCATION ID, CITY/STATE COMBO AND ZIP ARE NOT ON SHIP TO

#051-LOCATION ID, CITY/STATE COMBO, OR ZIP ARE NOT ON SHIP TO ADDRESS

Verify qualifier. For DropShip invoices, the qualifier is **SN** with a valid store number up to 5 digits. For warehouse invoices, the qualifier is **DC** with the 13 digit warehouse number, made up of the 9 digit duns plus the four digit warehouse code.

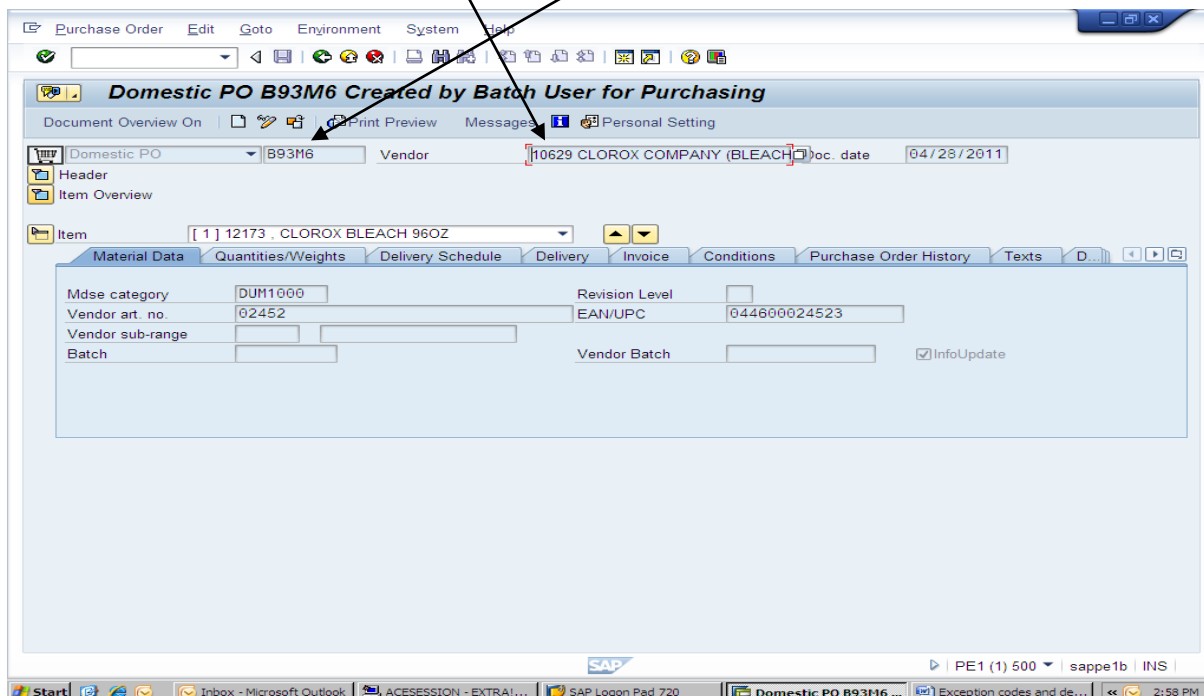
Example 1: **FOR WAREHOUSE PO (DC)**
BIG~20100924~992286940~20100916~J57078?
N1~ST~Ace Hardware - Prince George, VA?
N3~7000 Hardware Drive?
N4~Prince George~VA~23875~--**DC~00692831109719**

Example 2: **FOR A STORE(RETAILER) (SN)**
BIG~20100924~992286940~20100916~121345BA?
N1~ST~Country Junction ?
N3~6565 Interchange Road?
N4~Leighton~PA~18235~SN~10685~**

#050-PO VENDOR MISMATCH

FOR VENDORS WITH MULTIPLE VENDOR NUMBERS ONLY. The invoice voice must be transmitted under the same vendor number the PO use issue under.

Example 1: 162480002.BIG*20110505*2504253553*20110428***B93M6.**
REF*IA***10629.**
N1*ST*ACE HARDWARE RSC 14 GAINSVL GA.
N3*1220 PALMOUR RIVE
N4*GAINESVILLE*GA*30501**DC*0069283110014.



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Example 2: BIG*20110505*2504253642*20110427*B8TQB.
 REF*IA*73137.
 N1*ST*ACE HARDWARE DC 19.
 N3*7000 HARDWARE DRIVE.
 N4*PRINCE GEORGE*VA*23875**DC*0069283119719.

#002-SAME INVOICE TRANSITTED TWICE IN ONE DAY

Please contact your EDI Finance Correspondent for further instructions.

#035-INVOICE SENT WITH ONLY MISC CHARGES/FREIGHT CHARGE

Description for allowance/charge is missing. This is also known as the SAC15 segment.

This is the SAC15 segment

Example 1: SAC*A**FA*ZZ*6200*****credit~

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#010-INVALID RECORD TYPE

Invoices were transmitted without any line items on the invoice. Invoices transmitted with a SAC Segment only, will reject. Charges and Allowances can be sent as an IT1 segment.

Example 1: **Freight charge sent in the SAC segment.**
IT1**1*EA*0**UP*0123456789012*IN*53245*VN*ACE-123@
PID*F****FREIGHT CHARGE @
TDS*21420@
SAC*C**FC*ZZ*21420*****FREIGHT CHARGE@

Example 2: **Freight charge sent as a line item.**
IT1**1*EA*5.00****IN*53245*VN*ACE-123@
PID*F****FREIGHT Charge@
TDS*500@

#001-INVOICE HAS LINE ITEMS OVER 980 LIMIT. RETRANSMIT INVOICE

Invoice cannot exceed 979 lines.

Invoice must be split into 2 or more invoices. Use the same PO for all the invoices, each invoice number must be unique by adding an alpha character to the end of the original invoice number.

Example 1: INVOICE NUMBER 12345
 INVOICE NUMBER 12345A

#003-VENDOR NUMBER IS NOT SET-UP IN SAP

The remit to address is missing from the invoice. Please contact your EDI Finance Correspondent for further instructions.

#014-ORIGINAL INVOICE NUMBER NOT SENT ON CREDIT MEMO

If the original Invoice Number is unknown, enter N/A

Example 1: BIG*20110505*439618*20110505*024963***CR~
REF*IA*9628~
REF*CM*123456~



This is missing from you credit memo!

#019-ITEM, QUANTITY, IS MISSING OR INVALID

This is missing from you invoice! (Should be on your invoice)

Example 1: IT1*1***864***EA*3.8**UK*00068274934711*IN*9194945
 *VN*11475051~
 PID*F****PURE LIFE Pur DC PET 24x0.5L LCPUS US~
 IT1*2***360***EA*5**UK*00071142000067*IN*9194903*VN*11475018~
 PID*F****ARROWHEAD Distilled Bulk 6x1gal LCPUS US~



#021-ITEM, UNIT OF MEASURE IS MISSING

This is missing from you invoice (Should be on your invoice)

Example 1: IT1*1*864***EA***3.8**UK*00068274934711*IN*9194945
 *VN*11475051~
 PID*F****PURE LIFE Pur DC PET 24x0.5L LCPUS US~



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#024-ITEM DESCRIPTION IS MISSING

This is missing from you invoice (Should be on your invoice)

Example 1: IT1*1*864*EA*3.8**UK*00068274934711*IN*9194945
*VN*11475051~
PID*F****PURE LIFE Pur DC PET 24x0.5L LCPUS US~

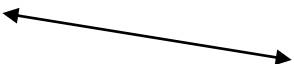


#027-ALLOWANCE DESCRIPTION MISSING FOR A CREDIT

Description for allowance/charge is missing. This is the SAC15 segment.

This is the SAC15 segment

Example: SAC*A**FA*ZZ*6200*****credit allowance~



#034-GROSS AMOUNT INVALID

Gross amount is missing or no line item details sent

Example 1: T1*2*360*EA*5**UK*00071142000067*IN*9194903*VN*1147501~
PID*F****ARROWHEAD Distilled Bulk 6x1gal LCPUS S~
TDS*491040~

#056-INVOICE ITEM IS FREE GOODS BUT BEING CHARGED ON INVOICE

Remove free goods from invoice.

Example 1: IT1*1*1*EA*92.59**UP*040066100092*VN*CDU800*IN*45200.
PID*F****Sump Pump, 1/2hp, CI.
IT1*5*EA*0**UP&12345678912300*VN*ACE-123*IN*12345~
PID*F****FREE GOODS~
TDS*9259.

#057-FOR A CREDIT MEMO, ITEM CANNOT BE NEGATIVE.

Retransmit with positive numbers

Example 1: IT1*4*6*EA*4.65**IN*4268132*VN*66000-WYN.
PID*F****Discharge Hose, 1-1/2"x24'.
IT1*5*2*EA*39.38**IN*44059*VN*APP30.
PID*F****Pedestal Sump

#301-STREET ADDRESS SEGMENT IS MISSING FOR STORE

Send in the N3segment the ship to address

Example 1: ST*Bluestem Farm & Ranch Supply Inc.
N3*2611 W Highway 50.
N4*Emporia*KS*66801**SN*04211.

#306-DEAD/CANCELLED

Verify store number

Example 1: ST*Bluestem Farm & Ranch Supply Inc.
N3*2611 W Highway 50.
N4*Emporia*KS*66801**SN*4211.

Example 1: ST*Bluestem Farm & Ranch Supply Inc.
N3*2611 W Highway 50.
N4*Emporia*KS*66801**SN*4211.